

# Our mission is healthier lives.



## Who We Are

A Magellan Health business, Magellan Federal delivers sensitive, complex wellness services to our Nation's fighting forces, federal civilian employees, and their families. Our expertise spans decades of supporting federal agencies with missions and programs that enable the next generation of healthcare.

140+ year legacy of serving the military community

50+ years of behavioral health expertise

A wholly owned subsidiary of Magellan Healthcare, Inc.,  
*inspiring healthy, productive communities*



Magellan  
HEALTH.

CENTENE  
Corporation



Magellan  
FEDERAL

## Our Approach to Wellbeing

We believe people are complex, and that true health solutions must encompass the entire human experience.

We offer solutions for every phase of life across the **6 essential areas of wellbeing**.

Our human-centered approach is a winning recipe for essential human thriving.



## Absolute Commitment

Many of the amazing men and women who make up our workforce have served or have family members who have served. We are proud to offer a combination of market expertise and clinical innovation that improves the lives of this mission-critical community at their most difficult times.

- ✓ Diverse, inclusive workforce
- ✓ Evidence-based practices
- ✓ Innovative, technology-enabled products and services
- ✓ Commitment to quality and service



Read more from our MFed Inform blog:  
MFed.info/inform

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MagellanFederal.com  
703.379.9311



2800 S. Shirlington Rd., Ste. 350  
Arlington, VA 22206



@MGLFed

## Our Presence


 HQ in Arlington, VA

 **50** States, **4** Territories,  
**21** Countries

 **3,007+** Employees

## Our Clients

 **All Military Branches**  
Active, Retired, Guard/Reserves,  
Family Members

 **Defense Agencies**  
Defense Health Agency,  
Department of Defense

 **Government Agencies**  
Health and Human Services, Homeland  
Security, Veterans Affairs, Food & Drug  
Administration, Treasury, Transportation

## Contract Vehicles

**U.S. Army—Human Resource Solutions**  
• Personnel Lifecycle Support [Prime on Large  
Business & Subcontractor on Small Business]  
• Recruiting Management & Administrative Support  
[Subcontractor]

**GSA Schedules**  
• GSA Professional and Allied Healthcare Staffing  
Services (6211)  
• GSA Master Award Schedule

**Office of Personnel Management  
General Services Administration**  
*Human Capital and Training Solutions*  
• Unrestricted Pools 1 and 2

**Substance Abuse and Mental Health  
Services Administration**  
• Domain IV. Communications Projects  
• Domain V. Technical Assistance & Training Projects

**U.S. Navy**  
• SeaPort NxG (SeaPort Next Generation)

**Consumer Financial Protection Bureau**  
• Training and Technical Assistance Blanket Purchase  
Agreement

**Federal Emergency Management Agency**  
• Provides urgent clinical response to Crisis  
Intervention needs following a designated disaster

## Our Solutions

We combine decades of government and military expertise with the latest health innovations to deliver service and staffing offerings in the following areas:



### Mental Health and Substance Abuse

- ▶ Employee Assistance Program
- ▶ Assessment, screening and exams
- ▶ Case management
- ▶ Crisis response and intervention
- ▶ Substance abuse prevention
- ▶ Sexual assault support
- ▶ Suicide prevention
- ▶ Crisis line
- ▶ TBI
- ▶ Therapeutic retreats



### Family Support Services

- ▶ Victim advocacy
- ▶ New parent support
- ▶ Deployment support
- ▶ Rehabilitation
- ▶ Reintegration training
- ▶ Work-life support
- ▶ Caregiver support
- ▶ Occupational health
- ▶ Transition assistance
- ▶ Financial literacy
- ▶ Legal consultation
- ▶ Fraud prevention
- ▶ Lactation consultation



### Health Assessments

- ▶ Fitness for duty/ readiness
- ▶ Workers' compensation reviews
- ▶ Nurse advice line
- ▶ Care management
- ▶ Analytics
- ▶ Disability services
- ▶ Independent/clinical review
- ▶ Behavioral/mental health disability exams
- ▶ Clinical peer reviews



### Coaching and Care Management

- ▶ Resilience
- ▶ Human performance
- ▶ Violence intervention and prevention
- ▶ Sexual assault training and prevention
- ▶ Substance abuse counseling
- ▶ Health and wellness education
- ▶ Financial coaching
- ▶ Critical incident response
- ▶ Stress counseling
- ▶ Adaptive sports



### Admin. Professional Services

- ▶ Call centers Case management
- ▶ Human resource support
- ▶ Human research protection services
- ▶ Pilot program design & implementation
- ▶ Policy & analysis
- ▶ Strategic consulting
- ▶ Training delivery
- ▶ Medical and case management staffing
- ▶ Appointing
- ▶ Management services
- ▶ ID cards



### Military + Veteran Benefits Support

- ▶ Non-medical counseling
- ▶ Family advocacy
- ▶ Family, youth, school counseling
- ▶ Casualty management
- ▶ Survivor benefits
- ▶ Appeals processing
- ▶ Appointing
- ▶ Center of Excellence
- ▶ Resilience and performance coaching

## Points of Contact



**Anna Sever**  
**President, Magellan Federal**  
SeverA@MagellanFederal.com  
724.875.4184



**Shannon Kelley**  
**Chief Growth Officer**  
KelleyS@MagellanFederal.com  
703.283.7020

Check us out online:  
**MagellanFederal.com**

